Parsetek Inc.
Engineering Excellence

CAPABILITY STATEMENT

Engineering Excellence for the Federal Mission

COMPANY DATA
CAGE Code: 72H15
UEI: E882HCXBNNM5
Founded 2007 · Chantilly, VA
www.parsetek.com

WHO WE ARE

Parsetek delivers secure, mission-critical IT solutions to federal, state, and local governments. Our services span enterprise records management, application modernization, cloud engineering and DevSecOps, Salesforce, and data/AI platforms — backed by CMMI-SVS ML3 / ISO-governed engineering rigor across the full solution lifecycle. Founded in 2007 and headquartered in Chantilly, VA, we are a government-focused firm: 100% of our staff support active federal and state contracts today. Parsetek is an 8(a) and EDWOSB/WOSB certified firm.

CORE COMPETENCIES

- **Electronic Records Management (ERM) —** End-to-end electronic records lifecycle services aligned to NARA and OMB M-23-07 mandates — digitization, metadata, disposition, and ERM platform operations (EMC Documentum, Alfresco).
- **Application Modernization —** Legacy re-architecture, containerization, microservices, and API-first design for sustainable, cloud-ready enterprise systems.
- **Cloud & DevSecOps —** AWS and Google Cloud migration, CI/CD pipelines, and infrastructure automation (Ansible, Puppet, Chef) with security built in from day one.
- **CRM & Salesforce Cloud Solutions —** Salesforce Service Cloud and Experience Cloud application development — Apex, Salesforce DX, flows, Einstein chatbots — with REST API integration, data migration, and DevOps-driven release management.
- **Data Engineering & AI/ML —** Big Data platforms (Hadoop, Cassandra), NoSQL (MongoDB), analytics, and AI/ML enablement for data-driven decision-making.
- **Enterprise Integration & Middleware —** ESB/SOA (IBM WESB, Red Hat Fuse), messaging and middleware (IBM MQ/MB, RabbitMQ), web services, and API management.
- **IT Operations & Sustainment —** Full-lifecycle O&M, help desk, and IT support services with SLA-driven performance management.

DIFFERENTIATORS

- **Engineering Rigor —** CMMI-SVS ML3 appraisal and triple ISO certification (9001, 27001, 20000-1) quality- and security-managed delivery, not just promised.
- **Proven Prime Contractor —** Exceptional CPARS performance as a federal prime, with sole-source eligibility through our EDWOSB and 8(a) certifications.
- **Cleared & Ready —** A facility cleared for classified work, with cleared staff performing today on DoD (USAF) programs and a Public Trust–ready workforce able to scale onto new agency work immediately.
- **Continuous Upskilling —** Dedicated in-house Parsetek Learning Center keeps engineers current on the platforms and technologies our customers depend on.
- **Federal & State Depth —** Delivery experience spanning federal civilian, DHS, DoD, and 18 state governments — we understand both enterprise scale and public-sector constraints.

CONTRACT VEHICLES

GSA MAS 47QTCA25D0016
SIN 54151S — IT Professional Services
SIN 518210ERM — Electronic Records Management
SIN 518210C — Cloud Computing Services
SIN 541611 — Management Consulting
8(a) Sole-Source & Competitive

NAICS CODES

541511 (Primary) · 541512 · 541519 · 541611 · 541990 · 518210 · 519190 · 561320

CLEARANCES

Facility cleared for classified work
Cleared staff on DoD programs
Staff cleared or Public Trust–eligible

QUALITY & SECURITY

CMMI-SVS ML3 · ISO 9001:2015 · ISO 27001:2022 · ISO 20000-1:2018

PARSETEK AT A GLANCE

19+
years delivering government IT

6
federal agencies served

100%
of staff on federal & state contracts

Exceptional
CPARS rating as a federal prime

POINT OF CONTACT

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8(a) Certified · EDWOSB / WOSB Certified · CMMI-SVS ML3 · ISO 9001 : 27001 : 20000-1 · GSA MAS Contract Holder

GSA · ISO 9001:2015 CERTIFIED COMPANY · ISO 27001:2022 CERTIFIED COMPANY · ISO 20000-1:2018 CERTIFIED COMPANY · CMMI ML3 APPRAISED SVC · SBA EDWOSB CERTIFIED · SBA WOSB CERTIFIED · SBA 8(a) CERTIFIED

Parsetek delivers as both a prime and a trusted subcontract partner across federal civilian, DHS, DoD, and state/local markets. Representative engagements below.

Export-Import Bank of the United States — Electronic Records Management System (ERMS)

Prime · 8(a) Sole-Source · CPARS: Exceptional · Ongoing

As prime contractor, Parsetek delivers the full electronic records lifecycle for EXIM Bank in direct support of NARA and OMB M-23-07 mandates — records inventory and scheduling, digitization, metadata and taxonomy design, disposition management, and ERM platform operations — earning an Exceptional CPARS rating for on-schedule, on-budget delivery and measurable gains in compliance posture and audit readiness.

U.S. Patent & Trademark Office — Trademark Product Line (TMPL) Support

Subcontractor · Current

Parsetek provides application development and sustainment support for the USPTO Trademark Product Line — the system suite managing the trademark lifecycle from filing through examination, adjudication, and registration — contributing to continuous modernization of trademark IT systems with the USPTO OCIO.

U.S. Patent & Trademark Office — PDMS Support

Subcontractor · Current

Parsetek supports the USPTO PDMS program with application development, modernization, and operations support, applying the disciplined release management and SLA-driven delivery proven across our USPTO portfolio.

U.S. Air Force — VAULT Data Platform IDIQ / DoD CDAO Support

Subcontractor · Cleared Personnel · Current

Under the USAF VAULT (Visible, Accessible, Understandable, Linked, Trusted) data platform IDIQ, Parsetek provides cleared engineering support to DoD Chief Digital and AI Office (CDAO) initiatives — data preparation and architecture, data governance, and advanced analytics applying ML/AI techniques on the cloud-based VAULT platform.

U.S. Customs & Border Protection (DHS) — HRM Recruitment Modernization

Subcontractor · Salesforce Service Cloud & Experience Cloud · Completed

Parsetek supported CBP's USBP Recruitment Modernization on the Salesforce platform — CRM application development, REST API integration, data migration, and Apex sustainment using Agile and Salesforce DX — configuring recruitment campaigns and case management, building dashboards, and developing Einstein chatbots and Experience Cloud enhancements with CI/CD releases, plus CBP's HERD and CQ2CM Service Cloud applications.

U.S. Patent & Trademark Office — IT Support Services (ITSS)

Subcontractor · Completed

Parsetek provided application and infrastructure support services under the USPTO ITSS program, sustaining mission systems that served examiners and the public, with disciplined release management and SLA-driven operations.

Centers for Medicare & Medicaid Services — HealthCare.gov Platform Support & Sustainment

Subcontractor

Parsetek engineers supported the sustainment of HealthCare.gov — one of the federal government's highest-visibility, highest-availability consumer-facing systems — contributing to platform reliability and open-enrollment readiness.

Social Security Administration — IT Support Services (ITSS)

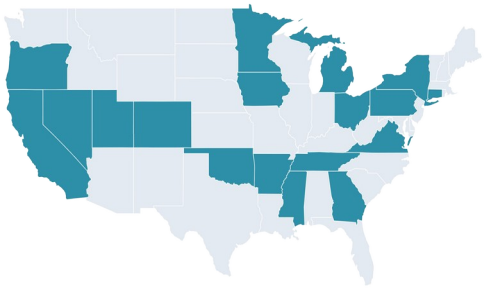
Subcontractor · Completed

Parsetek delivered IT support services to SSA, applying enterprise integration, middleware, and application sustainment expertise to systems serving millions of beneficiaries.

STATE & LOCAL — ENTERPRISE IT DELIVERY ACROSS 18 STATES

California · Colorado · Georgia · Arkansas · Iowa · Michigan · Ohio · Oregon · Pennsylvania · Utah · Virginia · Connecticut · Mississippi · Minnesota · Oklahoma · Tennessee · New York · Nevada

Parsetek supports state government enterprise IT programs across 18 states, spanning application modernization, integration, and data platform engineering — demonstrating the ability to deliver at scale across diverse regulatory and technical environments.



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